

## projekt kivitendo - Fehler #309

### Internal Server Error beim ersten Anmelden

09.10.2017 07:04 - Jan Büren

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |        |                             |             |
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| <b>Status:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Neu    | <b>Beginn:</b>              | 09.10.2017  |
| <b>Priorität:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Normal | <b>Abgabedatum:</b>         |             |
| <b>Zugewiesen an:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |        | <b>% erledigt:</b>          | 0%          |
| <b>Kategorie:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |        | <b>Geschätzter Aufwand:</b> | 0:00 Stunde |
| <b>Zielversion:</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |        | <b>Aufgewendete Zeit:</b>   | 0:00 Stunde |
| <b>Beschreibung</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |        |                             |             |
| Beim ersten Aufruf von kivitendo erhalte ich in der Regel erstmal einen Internal Server Error.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |        |                             |             |
| Aus dem Error.log und den kivitendo-debug.log, kann man nicht sehr viel erkennen. Ich vermute, dass hier ein "gecachter" Login noch greift.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |        |                             |             |
| Anbei die beiden log-Dateien:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |        |                             |             |
| <b>error.log</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |        |                             |             |
| <pre>[Mon Oct 09 06:49:27.239550 2017] [fcgid:warn] [pid 24845] [client 130.180.56.146:43108] mod_fcgid : read data timeout in 40 seconds, referer: /controller.pl?action=LoginScreen/user_login [Mon Oct 09 06:49:27.351923 2017] [core:error] [pid 24845] [client 130.180.56.146:43108] End of sc ript output before headers: dispatcher.fpl,/controller.pl?action=LoginScreen/user_login (END)</pre>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |        |                             |             |
| <pre>2017-10-08 17:15:23.193 24853 [24853] sub0:          /  SL::Dispatcher::handle_request in SL/D ispatcher.pm:354 2017-10-09 06:44:24.901 24851 [24851] sub0:          \  SL::Dispatcher::handle_request in SL/Dispatch er.pm:239 called from SL/Dispatcher.pm:226 2017-10-09 06:44:29.697 24851 [24851] sub0:          \  Locale::new in SL/Locale.pm:55 called from S L/Dispatcher.pm:86 2017-10-09 06:44:29.735 24851 [24851] sub0:          /  Locale::new in SL/Locale.pm:72 2017-10-09 06:44:29.744 24851 [24851] sub0:          \  Form::new in SL/Form.pm:105 called from SL/D ispatcher.pm:87 2017-10-09 06:44:29.763 24851 [24851] sub0:          /  Form::new in SL/Form.pm:121 2017-10-09 06:44:31.495 24851 [24851] sub0:          \  SL::Request::read_cgi_input in SL/Request.pm :271 called from SL/Form.pm:128 2017-10-09 06:44:31.906 24851 [24851] sub0:          \  SL::Request::_recode_recursively in SL/Requ est.pm:236 called from SL/Request.pm:304 2017-10-09 06:44:31.931 24851 [24851] sub0:          /  SL::Request::_recode_recursively in SL/Requ est.pm:267 2017-10-09 06:44:31.942 24851 [24851] sub0:          /  SL::Request::read_cgi_input in SL/Request.pm :312 2017-10-09 06:44:36.817 24851 [24851] sub0:          \  Form::set_standard_title in SL/Form.pm:570 c alled from SL/Dispatcher.pm:304 2017-10-09 06:44:36.988 24851 [24851] sub0:          /  Form::set_standard_title in SL/Form.pm:577 2017-10-09 06:44:43.226 24851 [24851] sub0:          \  Form::header in SL/Form.pm:448 called from S L/Controller/Base.pm:119 2017-10-09 06:44:43.713 24851 [24851] sub0:          \  Form::create_http_response in SL/Form.pm:41 0 called from SL/Form.pm:505 2017-10-09 06:44:43.913 24851 [24851] sub0:          /  Form::create_http_response in SL/Form.pm:44 2 2017-10-09 06:44:43.987 24851 [24851] sub0:          /  Form::header in SL/Form.pm:525 2017-10-09 06:44:44.865 24851 [24851] sub0:          /  SL::Dispatcher::handle_request in SL/Dispatch er.pm:354 2017-10-09 06:48:50.604 24853 [24853] sub0:          \  SL::Dispatcher::handle_request in SL/D ispatcher.pm:239 called from SL/Dispatcher.pm:226 2017-10-09 06:49:08.353 24853 [24853] sub0:          \  Locale::new in SL/Locale.pm:55 called from SL/Dispatcher.pm:86 2017-10-09 06:49:08.551 24853 [24853] sub0:          /  Locale::new in SL/Locale.pm:72 2017-10-09 06:49:08.921 24853 [24853] sub0:          \  Form::new in SL/Form.pm:105 called fr</pre> |        |                             |             |

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om SL/Dispatcher.pm:87
2017-10-09 06:49:09.708 24853 [24853] sub0: / Form::new in SL/Form.pm:121
2017-10-09 06:49:18.639 24853 [24853] sub0: \ SL::Request::read_cgi_input in SL/Req
uest.pm:271 called from SL/Form.pm:128
2017-10-09 06:49:20.442 24853 [24853] sub0: \ SL::Request::_recode_recursively in
SL/Request.pm:236 called from SL/Request.pm:304
2017-10-09 06:49:21.100 24853 [24853] sub0: / SL::Request::_recode_recursively in
SL/Request.pm:267
2017-10-09 06:49:21.118 24853 [24853] sub0: / SL::Request::read_cgi_input in SL/Req
uest.pm:312
2017-10-09 06:49:23.457 24853 [24853] sub0: \ Form::set_standard_title in SL/Form.p
m:570 called from SL/Dispatcher.pm:304
2017-10-09 06:49:23.885 24853 [24853] sub0: / Form::set_standard_title in SL/Form.p
m:577
2017-10-09 06:49:26.292 24853 [24853] sub0: \ Locale::new in SL/Locale.pm:55 called
from SL/Controller/LoginScreen.pm:59
2017-10-09 06:49:26.292 24853 [24853] sub0: / Locale::new in SL/Locale.pm:72
2017-10-09 06:49:26.552 24853 [24853] sub0: \ Locale::new in SL/Locale.pm:55 called
from SL/Dispatcher/AuthHandler/User.pm:21
2017-10-09 06:49:26.562 24853 [24853] sub0: / Locale::new in SL/Locale.pm:72
2017-10-09 06:49:26.798 24853 [24853] sub0: \ SL::Auth::DB::authenticate in SL/Auth
/DB.pm:33 called from SL/Auth.pm:218
2017-10-09 06:49:27.213 24853 [24853] sub0: / SL::Auth::DB::authenticate in SL/Auth
/DB.pm:47

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